

B2Sky Travel Hungary Kft. (B2SKy) is a legally-constituted Hungarian company registered in Budapest with fiscal identification number U-001551 based at H-1056, Budapest, Váci utca 81. (Váci Utca Center) (EU-VAT no: HU11898638 represented by Mrs Julianna Kovacs, Managing Director).

General Terms & Conditions of the present agreement apply to all single services and package programs for groups and individual guests (round trips, accommodation, transfers, and excursions) and services in other destinations provided by B2Sky for its Partners and Customers upon request of order, subject and according to prices, cancellation and payment conditions displayed when making each reservation. This legal statement and privacy policy are an integral part of the conditions and partnership agreement of B2Sky which cannot be separated from the General Terms & Conditions, operations or reservations.

Name of Order company:

Seated at:

License no: Tax Identifier:.....

Represented by:

For the following service, based on the terms & conditions below:

Name of Programme Dates of Travel:
Accommodation and meal: Requested services:
Name of each passenger (as per passport), Passport number, DOB (date of birth)

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1. All prices indicated in Tariff are gross and valid in EURO (€).The final price for any booking is the price quoted on the confirmation and this must be taken as understood.

2. All prices include local service fees if and only if ordered through a company or travel agent, any customs.

3. B2Sky have the right to amend the rates in case the Government of Hungary changes the existing taxes or applies any new taxes. Rates are subject to change of EUR/HUF exchange rate, VAT, city tax, modification of official entrance fee rates in 2015 and the number of guests travelling together.

4. Requests and orders will only be accepted in written form, orders placed by telephone shall then be requested in writing. The order should contain all important information and details: date of arrival and departure, names, number of guests, type of transportation required, requested services, meals, and method of payment. B2Sky will confirm the reservation in writing within 48 hours. The confirmation contains the booked services, prices, options, deadline of cancellation and payment.

5. Should you wish to cancel your trip or services you may do so by writing to B2Sky. If you cancel part or full service-after confirmation of your order is made- you will be liable to pay the following fees:

FIT: Free of penalty if cancelled prior 7 days of arrival;
50% of the total amount between 6 to 5 days prior to arrival
100% of the total amount within 4 days of arrival or in case of no show, in case of cancellation on arrival day or after arrival day
- GROUPS (usually regard as party of 15 persons and over)
Free of penalty if cancelled prior to 36 days of arrival
30% of the total amount between 35 and 22 days prior to arrival
75% of the total amount between 21 and 8 days prior to arrival
100% of the total amount within 7 days or in case of no show, or on arrival day or after arrival day

Cancellation conditions can be modified upon confirmed conditions and terms of the hotel. Cancellation periods for any dates may be different from our regular policy. In each case of exact request, reservation, B2Sky will inform customer about relevant cancellation conditions and terms.

6. Should you fail to comply with payment deadlines, booking will be automatically cancelled and we will not accept any subsequent claims and/or complaints from you.

7. Payment: the counter value of the services provided have to appear in our bank account at latest 14 working days before arrival, unless stated otherwise. The Partner has to settle the invoice by the deadline set by

B2Sky, in general: 40% deposit at the time of confirmation and 60%, 21 days prior to the date of arrival, unless otherwise requested or agreed by B2Sky and its suppliers.

In certain periods (holidays, Formula 1, New Year, arrival within 15 days) suppliers may request special payment conditions which will be confirmed for customers. Costs of all bank transfers shall be paid by the customer (cost of bank transfer in the customer's country and in Hungary).

8. Modification of group programs or meals will be accepted at the latest 10 working days before arrival.

9. However, during periods where a minimum stay is stipulated by the hotel or during the above mentioned periods, a cancellation charge for the entire period of the minimum duration may be required.

10. Should any guest leave the hotel before the end of their booked stay and without informing the hotel they are doing so, in these cases it is not possible to refund the unused nights and services and we reserve the right to charge the passenger for their full original stay and services.

11. B2Sky will not accept changes to an itinerary directly from a passenger without authorisation from the Procurer. Guests, who cancel directly to B2Sky's suppliers without informing B2Sky, may be liable to charges.

12. When packages are booked, certain parts of the package cannot be altered or cancelled without costs to us. For this reason B2Sky will not offer any refund on packages, nor will any refund be given for any item of a package not utilised or cancelled during travel.

13. Modifications to extend the reserved period shall be subject to availability; in a trip with an extension, the price shall be modified accordingly. No modification fee will be applied in case of increase of number of rooms and/or nights.

14. Actual contents of regular sightseeing itineraries and/or times are subject to change without prior notice.

15. All amendments and/or cancellations must be received within our office hours at our local time immediately. Normal working hours are Monday to Friday from 9am to 17:30pm at the local time. The office is closed every Saturday and Sunday and will be closed on Hungarian national holidays.

16. Vismaior: reservations made via B2Sky may be cancelled by request of either party with no penalty whatsoever in the event of force majeure, such as, without restriction, war, revolution, acts of terrorism, closure of borders, epidemics, catastrophes which may affect the various destinations and, specifically, the location of the accommodation establishment at destination, as well as the country of origin of the guests.

17. The customer or the traveller shall be exclusively responsible for the procurement of any documents required for entry or transit (including but not limited to valid passport, valid identity card or visa). B2Sky shall, however, not be liable vis-à-vis the customer or the traveller for any delayed or defective issuance or delivery of visa or for visa rejections and any consequences thereof.

18. Behaviour on our premises: You must make sure that you, the members of your party and anyone visiting you at the Hotel behave in such a way that they do not cause a nuisance or unreasonable disruption to the Hotel, its guests or employees, or to any other visitor to the Hotel. You agree that you and the members of your party will comply with the Hotel rules and regulations.

19. Clients have to organize their own insurance for the period of full trip organized by B2Sky in advance before their departure.

20. These General Terms and Conditions and any agreements or arrangements of any kind concluded between the customer and B2Sky shall be governed by Hungarian law.

21. Any disputes between the customer/traveller and B2Sky arising out of or in connection with these General Terms and Conditions or any agreement shall be submitted to the exclusive jurisdiction of the ordinary courts in Budapest, Hungary.

22. Contact: B2Sky Travel Hungary: general E-mail: sales@b2sky.hu; Emergency phone no. (Outside official hrs): +36-30-922 5009

I have understood, acknowledged and accepted the above terms and conditions.

Date:

B2Sky Travel Hungary Ltd

Customer/ Contracting Party

B2Sky Travel Hungary Kft. H-1056, Budapest, Váci utca 81. (Váci Utca Center)

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